

Public Document Pack



MEETING:	Overview and Scrutiny Committee
DATE:	Tuesday, 11 September 2018
TIME:	1.00 pm
VENUE:	Council Chamber, Barnsley Town Hall

AGENDA

Administrative and Governance Issues for the Committee

1 Apologies for Absence - Parent Governor Representatives

To receive apologies for absence in accordance with Regulation 7 (6) of the Parent Governor Representatives (England) Regulations 2001.

2 Declarations of Pecuniary and Non-Pecuniary Interest

To invite Members of the Committee to make any declarations of pecuniary and non-pecuniary interest in connection with the items on this agenda.

3 Minutes of the Previous Meeting *(Pages 5 - 8)*

To approve the minutes of the previous meeting of the Committee held on 10th July, 2018 (Item 3 attached).

Overview and Scrutiny Issues for the Committee

4 Barnsley Safeguarding Adults Board (BSAB) Annual Report 2017-18 *(Pages 9 - 26)*

To consider a report of the Executive Director Core Services (Item 4a attached) in respect of the BSAB Annual Report 2017-18 (Item 4b attached) and the BSAB Strategic Plan 2018-19 Summary (Item 4c attached).

5 Barnsley Safeguarding Children Board (BSCB) Annual Report 2017-18 *(Pages 27 - 46)*

To consider a report of the Executive Director Core Services (Item 5a attached) in respect of the BSCB Annual Report 2017-18 (Item 5b attached).

6 Exclusion of the Public and Press

The public and press will be excluded from this meeting during consideration of the items so marked because of the likely disclosure of exempt information as defined by the specific paragraphs of Part I of Schedule 12A of the Local Government Act 1972 as amended, subject to the public interest test.

7 Children's Social Care Performance *(Pages 47 - 98)*

Children's Social Care Performance Cover Report (Item 7a), Data Report (Item 7b) and Explanatory Document (Item 7c)

Reason restricted:

Paragraph (2) Information which is likely to reveal the identity of an individual.

Enquiries to Anna Marshall, Scrutiny Officer

Email scrutiny@barnsley.gov.uk

To: Chair and Members of Overview and Scrutiny Committee:-

Councillors Ennis OBE (Chair), Bowler, G. Carr, Charlesworth, Clarke, Clements, Franklin, Frost, Gollick, Daniel Griffin, Hampson, Hand-Davis, Hayward, W. Johnson, Makinson, Mitchell, Murray, Phillips, Pickering, Pourali, Sheard, Sixsmith MBE, Tattersall, Williams, Wilson and Wright together with co-opted Members Ms P. Gould and Statutory Co-opted Member Ms K. Morritt (Parent Governor Representative)

Electronic Copies Circulated for Information

Diana Terris, Chief Executive
Andrew Frosdick, Executive Director Core Services
Rob Winter, Head of Internal Audit and Risk Management
Michael Potter, Service Director, Business Improvement and Communications
Ian Turner, Service Director, Council Governance
Press

Witnesses

Item 4 (1:00pm)

Bob Dyson, Independent Chair, BSAB
Rachel Dickinson, Executive Director – People, BMBC
Lennie Sahota, Service Director, Adult Assessment and Care Management, BMBC
Monica Green, Head of Service – Safeguarding and Quality Assurance, BMBC
Sarah MacGillivray, Designated Nurse for Safeguarding Adults, BCCG – Chair of the Pathways & Partnership Sub-group
Alison Bielby, Deputy Director of Nursing, BHNFT
Julie Warren-Sykes, Assistant Director of Nursing and Quality, South West Yorkshire Partnership NHS Foundation Trust (SWYPFT)
Chief Superintendent Scott Green, Barnsley District Commander, SYP
Michael Potter, Service Director, Organisation and Workforce Improvement, BMBC
Chair of the Performance Management Sub-Group
Cath Erine, Barnsley Safeguarding Adults Board Manager, BMBC
Representative from the Safeguarding Adults Forum by Experience (SAFE)
Customer Group
Cllr Margaret Bruff, Cabinet Spokesperson – People (Safeguarding)

Item 5 (1:45pm)

Bob Dyson, Independent Chair, BSCB
Rachel Dickinson, Executive Director – People, BMBC
Mel John-Ross, Service Director, Children's Social Care & Safeguarding, BMBC
Monica Green, Head of Service – Safeguarding and Quality Assurance, BMBC
Angela Fawcett, Designated Nurse Safeguarding Children and Looked After Children, BCCG
Emma Cox, Named Nurse for Safeguarding Children, South West Yorkshire Partnership NHS Foundation Trust (SWYPFT)
Chief Superintendent Scott Green, Barnsley District Commander, SYP
Nigel Leeder, Barnsley Safeguarding Children Board Manager, BMBC
Cllr Margaret Bruff, Cabinet Spokesperson – People (Safeguarding)

Item 7 (2:30pm)

Mel John-Ross, Service Director, Children's Social Care & Safeguarding, BMBC
Cllr Margaret Bruff, Cabinet Spokesperson – People (Safeguarding)

MEETING:	Overview and Scrutiny Committee
DATE:	Tuesday, 10 July 2018
TIME:	2.00 pm
VENUE:	Council Chamber, Barnsley Town Hall

MINUTES

Present

Councillors Ennis OBE (Chair), Bowler, G. Carr, Franklin, Frost, Gollick, Hampson, Hand-Davis, Hayward, W. Johnson, Mitchell, Pourali, Tattersall and Wright together with co-opted member Ms P. Gould.

13 Apologies for Absence - Parent Governor Representatives

Apologies for absence were received from Ms K Morritt in accordance with Regulation 7(6) of the Parent Governor Representatives (England) Regulations 2001.

14 Declarations of Pecuniary and Non-Pecuniary Interest

Councillor Pourali declared a non-pecuniary interest with regard to Minute No. 16 insofar as any discussion related to Berneslai Homes, of which she is a Board Member.

15 Minutes of the Previous Meeting

The minutes of the meeting held on 19th June 2018 were approved as a true and accurate record.

16 Norfolk Property Services (NPS) Barnsley - Performance Review Report

The following witnesses were welcomed to the meeting:

David Shepherd, Service Director - Economic Regeneration, BMBC
 Neil Copley, Service Director – Finance BMBC
 Mike Rawlins, Partnership & Shared Service Manager - Economic Regeneration BMBC
 Catherine Pantry, Strategic Finance Manager, BMBC
 Jill Bills, Business Improvement Advisor, BMBC
 Michael Potter, Service Director – Business Improvement & Communications, BMBC
 Councillor Roy Miller, Cabinet Member - Place
 Karen Temple, Managing Director - NPS Barnsley

The Service Director (Economic Regeneration) introduced this item and provided Members with the findings of the performance review of NPS Barnsley (NPSB) which started in October 2016.

It was explained that although performance is reviewed on an ongoing basis, a comprehensive review was undertaken which made a number of recommendations

aimed at service improvement and achieving value for money. These recommendations are included in the report. All aspects of the review were overseen by the Council. The improvement plan is a dynamic 'living' document which will be amended over time. Members were asked to consider the recommendations and service improvements for the future provision of services delivered under the NPSB.

Questions were then invited from Members and the following lines of enquiry were challenged and pursued:

It is difficult to establish if the service offers value for money due to the difficulty of comparing like with like. It was explained that more granular detail will be contained within the improvement plan, which will be reported back by December with planned implementation in April 2019. Two exercises were undertaken as part of the improvement plan to identify comparators but this has been difficult because of the unique character of the company and the fact that 'cheapest' does not necessarily mean the best. NPS employ 100 people, 75 of whom are from Barnsley and as it is a Joint Venture Company, 50% of profits are shared with the Council – to date over £2m has been returned to the Council. Although the Council owns 20% of the company, this does not deliver exclusivity of work to NPS on anything owned by the Council – NPS still have to bid for work. Planned maintenance and day to day, emergency or cyclical work is subject to obtaining 3 quotes and a Value for Money (VFM) check.

Customer satisfaction levels are high. Service users have a voice and customer feedback feeds into direction of resources and service improvement. Rich management information is used to drive service improvement.

A Member queried the company's complaints reporting mechanism and asked if they were open to challenge. Members were reassured that if there are any problems, NPS want to hear about them and welcome the chance to put it right. Complaints can be forwarded via email, telephone and visits.

Members were aware of issues with unsatisfactory work done in their wards which remain unresolved, whilst other members stated that work done by NPS had been exemplary. There is a mechanism for Members who are dissatisfied in that the issue can be escalated to Cabinet and/or Cabinet spokespersons to resolve. It was felt that in some instances communication needed to improve and that councillors need to be aware of project specifications which would enable them to evaluate completed projects. Responsibility for failings in workmanship or design remains with NPS Barnsley.

Although there are 19 recommendations contained within the report, these are not indicative of failing performance but rather provide a blueprint for the future and a focus on long term improvement and value for money. It was explained that as this is a longstanding partnership of over 8 years some changes will have to be made. The NPS joint venture partnership is viewed as an example of good practice across the country and compares favourably with other authorities. Peer companies across the country look to emulate NPS Barnsley's unique design and construction mix. It was highlighted that a Joint Venture company is very different to the ALMO arrangements with Berneslai Homes and has different mechanisms for control and influence.

NPS do a small amount of work for Berneslai Homes on the construction side, mainly relating to district heating systems. The company is aware of problems with the heating systems on new build and existing sheltered housing complexes which relate to system design. Difficulties also arise when attempting to explain the bio mass system and the importance of reducing the carbon footprint to older tenants. It was explained that NPS did not install the heating system at Ward Green school 4 years ago.

Problems have been experienced with NPSB using the Council's SAP system for recording and charging of jobs undertaken on the Council's behalf, attributable to human error. The Improvement team has looked at this with a view to streamlining the process and is addressed within the report recommendations. NPS aim to be more proactive and replace failing parts before failure. A planned maintenance system is in place with effectively managed supplier arrangements so that replacement parts can be ordered ready to install in good time.

NPSB employees have been involved in the review and have been consulted on the proposed changes within the improvement plan. Whenever information has been available, it has been shared with staff so that they are aware of what is happening. A number of staff briefings are planned to share the improvement plan with a view to protecting staff morale at a time of change.

RESOLVED that:

- (i) Witnesses be thanked for their attendance and contribution;
- (ii) Further investigation is done into the works at Worsbrough Pavilion and consideration of the initial specification;
- (iii) NPSB communication and sharing of performance information with BMBC needs to improve, and
- (iv) The contents of the report and associated recommendation be noted.

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Item 4a

Report of the Executive Director Core Services, to the Overview and Scrutiny Committee (OSC) on 11th September 2018

Barnsley Safeguarding Adults Board (BSAB) Annual Report 2017-18 - Cover Report

1.0 Introduction and Background

- 1.1 Local Safeguarding Adults Boards are a statutory requirement of the Care Act 2014 and require organisations to come together to agree on how they will cooperate with each other to safeguard and promote the welfare of adults. The Barnsley Safeguarding Adults Board (BSAB) has been operating since 2000 but was originally known as the Adult Protection Committee. The Care Act gives the Board the power to place a “duty to enquire” on statutory partners (Local Authority, the Police and the NHS Clinical Commissioning Group) agencies to progress safeguarding enquiries.
- 1.2 The Government recognised that even though Local Authorities have been responsible for adult safeguarding for a number of years, there have never been any clear laws to support this. Therefore, under the Care Act 2014 there was a statutory responsibility for SABs to be in place from April 2015, enabling local partnership working amongst key organisations to hold each other to account and to ensure safeguarding adults remains high on the agenda across the area. The Care Act 2014 recognises that Local Authorities alone cannot safeguard individuals but requires joint-working with other agencies supported by increasing the awareness of adult safeguarding amongst the wider public.
- 1.3 The BSAB is a multi-agency Board comprising statutory, independent, voluntary organisations and service user/carer representation which have a stakeholder interest in safeguarding adults. The vision of the Board is ‘that every adult – irrespective of age, race, gender, culture, religion, disability or sexual orientation, has a right to live a life free from abuse, neglect, exploitation and discrimination’.
- 1.4 The BSAB Annual Report 2017-18 (Item 4b - attached) outlines the work of the board and its local and regional partners from April 2017 to March 2018. Key achievements during this time include:
- the development of a new Self-Neglect & Hoarding Policy to help workers and volunteers to provide support where needed
 - the establishment of a Safeguarding Customer Forum to inform the Board of issues affecting adults who either live with, or care for someone with, disabilities
 - a new Learning and Development Sub-group to provide assurance that workers and volunteers are able to recognise and respond to abuse, in line with the agreed training strategy
 - the introduction of an audit programme to ensure that practice is compliant with agreed policies
 - an agreed People in Positions of Trust (PIPOT) Policy was agreed and key individuals in all agencies trained to address any PIPOT concerns. The policy aims to prevent workers and volunteers who have been involved in the abuse of adults moving onto other roles/jobs
 - a successful Safeguarding Awareness Week with a large number of events for the public and workers/volunteers
 - close partnership working resulting in agreed operational guidance to help workers and volunteers keep adults safe, this was supported by a number of training events

1.5 BSAB's plans for 2018-19 are shown in Item 4c (attached). The four strategic priorities for the Board in the coming year are:-

- Sharing and engaging with the people of Barnsley
- Helping, empowering and supporting the people of Barnsley by providing high quality safeguarding services when adults are harmed or abused, putting their views and wishes at the centre of any action
- All organisations in Barnsley working together to prevent harm and neglect of adults and take action as soon as possible
- All organisations to be accountable for their actions by sharing how they keep people safe and prevent harm/abuse/neglect

1.6 At today's meeting, a number of Board representatives have been invited to the meeting to answer questions from the Overview and Scrutiny Committee regarding the work of the BSAB over the last Annual Reporting year (April 2017-March 2018) as well as to talk about the work being undertaken this year.

2.0 Invited Witnesses

2.1 The following witnesses have been invited to today's meeting:

- Bob Dyson, Independent Chair, BSAB
- Rachel Dickinson, Executive Director – People, BMBC
- Lennie Sahota, Service Director, Adult Assessment and Care Management, BMBC
- Monica Green, Head of Service – Safeguarding and Quality Assurance, BMBC
- Sarah MacGillivray, Designated Nurse for Safeguarding Adults, BCCG – Chair of the Pathways & Partnership Sub-group
- Alison Bielby, Deputy Director of Nursing, BHNFT
- Julie Warren-Sykes, Assistant Director of Nursing and Quality, South West Yorkshire Partnership NHS Foundation Trust (SWYPFT)
- Chief Superintendent Scott Green, Barnsley District Commander, SYP
- Michael Potter, Service Director, Organisation and Workforce Improvement, BMBC – Chair of the Performance Management Sub-Group
- Cath Erine, Barnsley Safeguarding Adults Board Manager, BMBC
- Representative from the Safeguarding Adults Forum by Experience (SAFE) Customer Group
- Cllr Margaret Bruff, Cabinet Spokesperson – People (safeguarding)

3.0 Possible Areas for Investigation

3.1 Members may wish to ask questions around the following areas:

- What achievement are you particularly proud of this year and what difference has it made to the community?
- The Safeguarding Children's Board has developed the 'Neglect Matters' strategy for children but given that neglect was the reason for the highest percentage of safeguarding concerns for adults last year, what is being done for them?
- Which of the priorities for this coming year (2018/19) will have the greatest impact on improving outcomes for people?

- Can you give some examples of the type of vulnerable adults that the police have had to deal with in the last year and what impact it has had on the service?
- How do you know whether the Board is effective?
- When will the enquiries into the safeguarding of adults be completed and what do you think will be learned?
- What does the 2017/18 performance tell us compared to last year and compared to regional figures?
- How does BSAB and BSCB work together to protect vulnerable people that reach the age where they would move from one to the other?
- What prevents the Board from being more effective?
- What actions could be taken by Members to assist in the work of BSAB?

4.0 Background Papers and Useful Links

- BSAB Annual Report 2017-18 (Item 4b - attached)
- BSAB Strategic Plan 2018-19 (Item 4c – attached)
- Barnsley Safeguarding Adults Board Website:
<https://www.barnsley.gov.uk/services/children-families-and-education/safeguarding-families-in-barnsley/safeguarding-adults-in-barnsley/barnsley-safeguarding-adults-board/>
- The Care Act Easy Read Summary:-
<https://inclusionnorth.org/uploads/attachment/600/care-act-easy-read-summary.pdf>
- BMBC Self Neglect and Hoarding Policy 2018:-
<https://www.barnsley.gov.uk/media/8678/self-neglect-and-hoarding-policy.pdf>
- BMBC Protocol for Concerns About Persons in a Position of Trust Report 2018:-
<https://www.barnsley.gov.uk/media/7618/pipot-protocol-final-version-february-2018.docx>

5.0 Glossary

BCCG	Barnsley Clinical Commissioning Group
BSAB	Barnsley Safeguarding Adults Board
PIPOT	People in Positions of Trust
SAFE	Barnsley Safeguarding Adults Forum by Experience
SWYPFT	South West Yorkshire Partnership NHS Foundation Trust
SYP	South Yorkshire Police

6.0 Officer Contact

Anna Marshall, Scrutiny Officer
3rd September 2018

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Barnsley Safeguarding Adults Board Annual Report 2017 - 2018



Welcome to the annual report of the Barnsley Safeguarding Adults Board

We decided that the 2017/2018 annual report would be shorter and easier to read. In addition there will be some videos to watch on our webpage:

<https://www.barnsley.gov.uk/safeguarding>

I am pleased to be able to tell you that the Board, and its member agencies, have continued to improve the ways we keep adults in Barnsley safe from harm and abuse. This report will tell you what the Board and its sub groups have been working on and lets you know what we have achieved. We have included a number of case studies to show how we have protected adults and how we will work to keep them safe in the future.

We are very grateful to the adults who have volunteered to be part of the SAFE sub group (Safeguarding Adults Forum (by) Experience) supporting the work of the Board by telling us about issues that need some or all of the partners to work to address. The issues are based on their own experiences or the experiences of adults they support.

From January to the end of March 2018; we received three requests for a Safeguarding Adult Review; we do these when an adult has died and they met the safeguarding adults' threshold. . The purpose of these reviews is to see if there are any lessons to be learned from how agencies supported the individual and how they worked together. In one case we have appointed an independent author to look at the sad death of a man who died in a house fire at his home address. The learning from all these cases will be shared on our website and included in training and newsletters. I am satisfied that the agencies that are represented on the board display a high level of commitment to keeping people safe. This was tested through a self-assessment process and a challenge process, which all partners contributed to.

Bob Dyson QPM,DL

What is abuse?

Any action, deliberate or unintentional, or a failure to take action or provide care that results in harm to the adult (this is called neglect). There are many different types of abuse; more details about abuse can be found on the Safeguarding Web site <https://www.barnsley.gov.uk/safeguarding>

The website tells you how you can tell us if you or someone you know is being harmed or abused.

Who do we help keep safe? (Adult Safeguarding)

All adults aged 18 and over who:

1. Need care and support, even if they are not getting care or support now (AND)
2. They are experiencing, or at risk of, abuse or neglect (AND)
3. As a result of their care and support needs is unable to protect themselves from either the risk of abuse or the experience of abuse or neglect.

Adults who are not able to speak up for themselves are particularly vulnerable and we all need to speak up to keep them safe.

Case Study – many thanks to the family for their story

Elsie had lived in a care home in Barnsley for two years, visited regularly by her family. The family reported that the carers were very kind but the management was not very effective and regularly lost items such as teeth, hearing aids and glasses which reduced Elsie's ability to communicate with family, friends and staff.

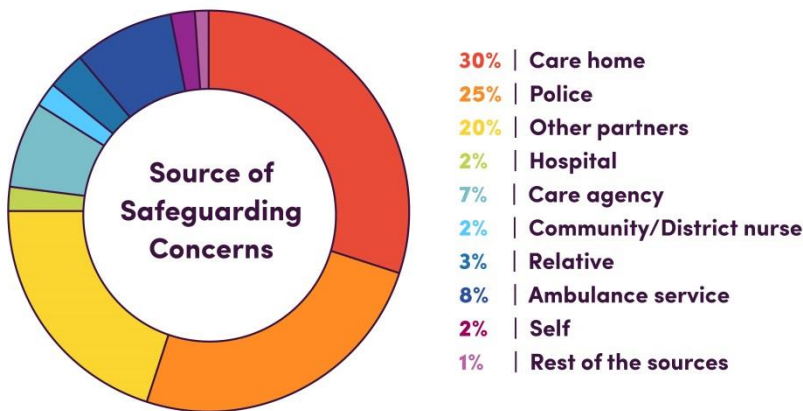
Sadly Elsie had to move to alternative care home at very short notice, which she and her family found very upsetting. However support from Adult Social Care (Social workers) gave them information and help to explore alternative care homes. Her family expressed real concern about the lack of notice given by the owner and manager to find somewhere for Elsie to live that they thought she would like.

Despite the hurried move and the worry caused to Elsie and her family, they report that Elsie is now very happy and she has blossomed partly due to getting new teeth, hearing aids and glasses. Active work to improve Elsie's mobility is ongoing to reduce the reliance on a hoist, which Elsie finds very distressing.

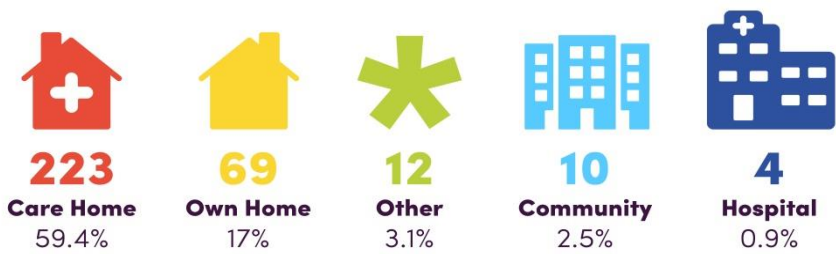
Elsie's family say she is happy, has put on weight and has more social interaction with other adults who live in the care home, who always make the family members feel welcome when they visit.

Safeguarding Data

Who told us they were worried about an adult?

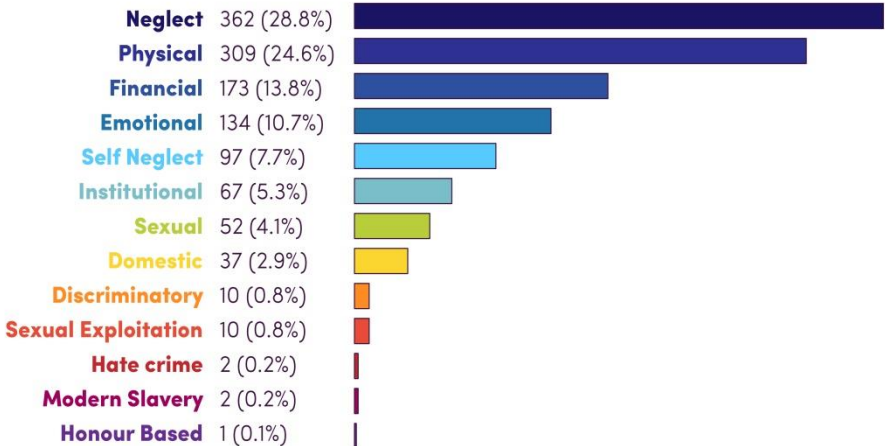


Location of Abuse



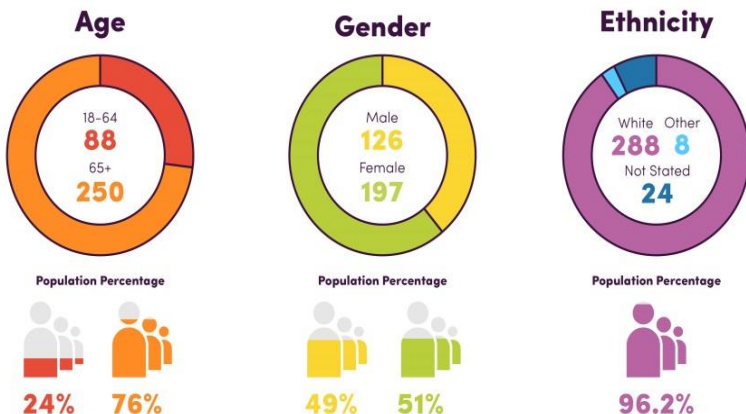
Care homes are required to share all concerns, even if no harm has taken place – e.g. adults with dementia throwing things at each other, the number of reports has increased from 2016/17.

Abuse Type

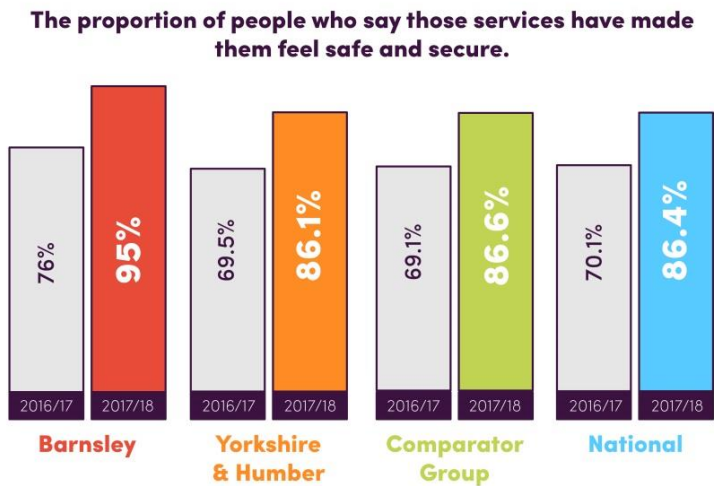


The data above includes cases that did not meet the threshold for a safeguarding enquiry and /or were addressed by more appropriate organisations (e.g. Police or specialist domestic violence services). The numbers include a small number of multiple abuse cases. The significant growth in the number of self-neglect cases is mirrored regionally and nationally and requires a strong multi agency response

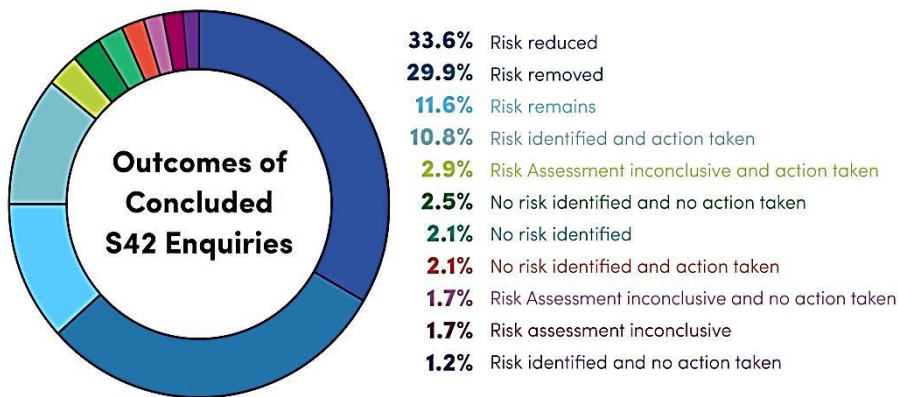
Section 42 Enquiries | Started 323



A section 42 enquiry (safeguarding enquiry) is started when an adult meets the three stage test (see page three) and they agree to a S42 enquiry or it is in their “best interests” as they are unable to make this decision for themselves



This chart shows that Barnsley adults feel safer in 17/18 than they did in 16/17 and that adults in Barnsley feel safer than adults in other areas.



**Our priorities to keep adults
in Barnsley safe in
2017 - 2018**

Put the adult who has been harmed or who is at risk of harm at the centre of everything we do. Listen to their views to find out what we can do to improve the safety of adults.

Hold board members to account – are we/they doing enough to keep adults safe.

Collect and share information about how well we are keeping adults safe and what more we could do.

Make sure our workers and volunteers get the training they need to provide safe services and to share concerns if they think an adult is being hurt or abused.

Review our policies and guidance to make sure we are constantly improving.

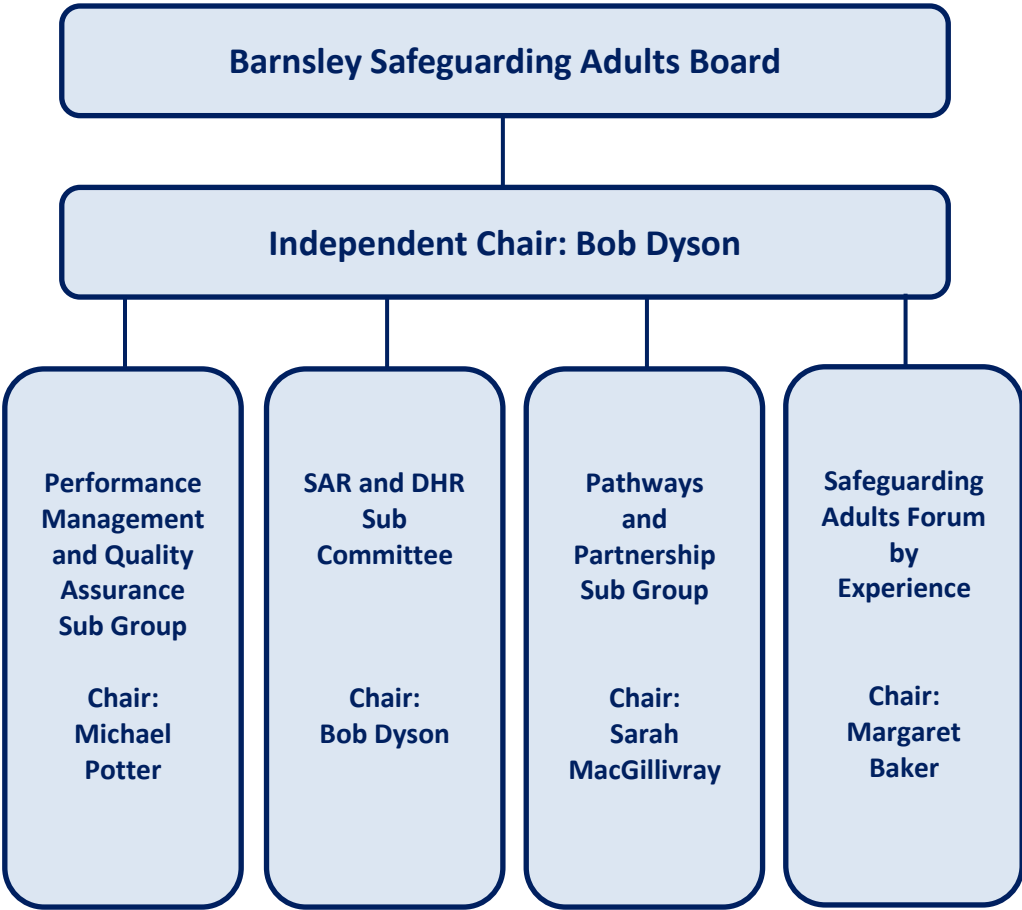
**What the Care Act says we
have to do**

Share our plans showing what we want to achieve in the coming year.

Publish an Annual Report – detailing what we have done to keep people safe and if we have done what we said we would do.

Look at cases when adult dies or are seriously injured as a result of abuse or neglect and all agencies did not work together well (known as Safeguarding Adults Reviews).

Barnsley Safeguarding Adults Board



Safeguarding Adults Board Members

Our Partners



Barnsley Hospital
NHS Foundation Trust



**South West
Yorkshire Partnership**
NHS Foundation Trust



Barnsley
Clinical Commissioning Group



South Yorkshire
Community Rehabilitation Company



**National
Probation
Service**



**South Yorkshire
FIRE & RESCUE**



**South
Yorkshire
Police and Crime
Commissioner**



Key Achievements



Developed a **New** Self-Neglect and Hoarding policy; to help workers and volunteers to support adults who self-neglect and/or hoard. (The number of cases of self-neglect and hoarding, locally and regionally is increasing).

Established a Safeguarding Customer Forum – SAFE (Safeguarding Adults Forum (by) Experience) to tell the Board about issues affecting adults who either live with disabilities or care for adults with disabilities. The group has produced a short video to tell you about the work of the group. – <https://www.barnsley.gov.uk/safeguarding>

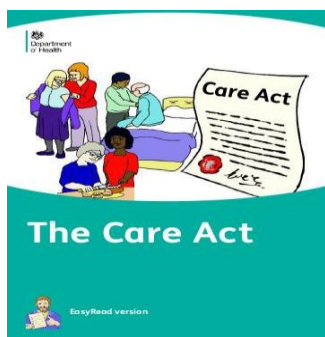


Set up a **NEW** sub group to make sure that workers and volunteers are able to recognise and respond to abuse and help adults to stay safe.

Set up an audit programme to make sure that the policies and education are working. As a result of these audits we have made changes to the concern form used by workers to tell us about an adult who is being harmed or is self-neglecting.

Thanks to all of our partners who have worked with us to show the Board what all our partners are doing to prevent harm and abuse every day. Safeguarding is everyone's business and ideally we need to prevent abuse by supporting adults to stay safe.

Key Achievements



Agreed a *People in Positions of Trust Policy* to help stop workers and volunteers who take advantage of adults they work with; moving onto other jobs. Training has been provided for key people in our partner agencies. This is a requirement of the Care Act.

Safeguarding Awareness Week

A large number of events were held for both the public and workers/volunteers, including sessions on the Herbert Protocol – to help the police get adults with dementia back home quickly and safely and recognising and stopping Mate crimes – “friends” who take advantage and hurt adults.



Worked with our partners to agree a set of operational guidance, to help workers and volunteers to keep adults safe or to work with the adult and their families to stop harm and abuse.



Barnsley Safeguarding Adults Board (BSAB) Vision

“Keeping People safe in Barnsley”

Statutory Responsibilities of BSAB includes:

- ✓ Complete Safeguarding Adults Reviews when adults die or are seriously injured as a result of abuse/neglect.
- ✓ Publish a Strategic Plan – what we will achieve.
- ✓ Publish an Annual Report – detailing what we have done to keep people safe.

BSAB Role is to:

- ✓ Put the adult who has been harmed or at risk of harm at the centre of everything we do and listen to their views about what we can do to improve the safety of adults
- ✓ Hold board members to account – are we/they doing enough to keep adults safe
- ✓ Collect and share information about how well we are keeping adults safe and what more we could do
- ✓ Make sure our workers and volunteers get the training they need to provide safe services and to share concerns if they think an adult is being hurt or abused
- ✓ Review our policies and guidance to make sure we are constantly improving.

BSAB Structure:

- ✓ Board with Independent Chair.
- ✓ Performance Management & Quality Assurance Sub Group. (PMQA)
- ✓ Pathways and Partnership Sub Group.(P&P)
- ✓ DHR/Safeguarding Adult Review (SAR) executive group
- ✓ Safeguarding Adults Forum(by) Experience
- ✓ Learning and Development Sub Group

Strategic Priority 1
Working and engaging
Working and engaging with the people of Barnsley.

Strategic Priority 2
Helping, empowering and supporting
Provide high quality safeguarding services when adults are harmed or abused, putting their views and wishes at the centre of any action.

Strategic Priority 3
Prevention
All organisations in Barnsley will work together to prevent harm and neglect of adults and take action as soon as possible

Accountable
BSAB will ask all organisations to share how they keep people safe and prevent harm/abuse/neglect.

Barnsley Safeguarding Adults Board Strategic Plan 2018 – 2019 – what we will do

Continue to review Safeguarding procedures and guidance to ensure they are helping workers and volunteers keep adults safe by working with them to agree what they want to happen?.	Embed Making Safeguarding Personal (MSP) into all Safeguarding practice by seeking feedback from adults who have been safeguarded and include this in performance data given to the Board	Work with the Safeguarding Adults Forum (by) Experience to increase their involvement in shaping the work of the Board and helping adults in Barnsley stay free from abuse/harm	Support care providers in Barnsley to submit high quality concerns and take an active role in keeping adults safe
Launch the new self-neglect and hoarding policy and commence audits to evaluate impact on practice	Deliver high quality education and training and evaluate safeguarding training delivered in Barnsley	Facilitate, jointly with the Children's Board, a public facing Safeguarding awareness week	Work in collaboration with the Safer Barnsley Partnership on joint issues affecting adults in Barnsley
Continue to complete audits of practice to share good practice and keep adults safe - ongoing	Review impact of publicity on public awareness and the number of concerns raised by them	Work with the Children's Board to reduce the risks of vulnerable young adults being harmed or abused as they become adults	Hear the voices of practitioners about how well they work together to keep adults safe
Implement robust, open and honest challenge processes at Board level to hold agencies to account for effective safeguarding practice.	Deliver two learning events a year based on local/regional or national safeguarding adults reviews	Establish a network of Safeguarding leads to increase knowledge in organisations and support prompt safeguarding actions by all workers and volunteers	Explore if adults at risk in Barnsley are at risk of sexual exploitation

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Item 5a

Report of the Executive Director Core Services, to the Overview and Scrutiny Committee (OSC) on 11th September 2018

Barnsley Safeguarding Children Board (BSCB) Annual Report 2017-18 - Cover Report

1.0 Introduction and Background

- 1.1 Local Safeguarding Children Boards (LSCBs) are used across the country to enable organisations to come together to agree on how they will cooperate with each other to safeguard and promote the welfare of children. The Children Act 2004 gave a statutory responsibility for the boards to be in place, to enable local partnership working to hold each other to account and to ensure safeguarding children remains high on the agenda across the area.
- 1.2 The Barnsley Safeguarding Children Board (BSCB) was established in 2006 and brings together key representatives from local agencies. BSCB is an independent body with an independent Chairperson who is able to hold partner organisations to account for their effectiveness in safeguarding children and promoting their wellbeing.
- 1.3 An Ofsted inspection of BSCB in 2012 highlighted that a number of areas required improvement and further development. A further inspection in 2014 acknowledged that improvements had been made which led to the Department for Education's Notice to Improve being lifted and the disbanding of the Improvement Board in January 2015. This left the BSCB with a significant governance role in ensuring that the comprehensive Continuous Service Improvement Plan is implemented and changes continue to be embedded.
- 1.4 The BSCB continues to meet to ensure that:-
 - children and families are getting the help they need, including early help
 - local services are doing what they should to safeguard and promote the welfare of children in the area
 - the quality of the work done is to the highest standards
 - lessons are learned from when children have been harmed (e.g. Serious Case Reviews [SCRs]) to prevent it happening again in the future
 - local training is provided to help professionals to keep children safe

2. Current Position

- 2.1 The BSCB Annual Report 2017-18 (Item 5b - attached) outlines the work of the Board and its sub-groups over the last year and indicates its priorities and plans for continued improvement.
- 2.2 The governance structure of the Board is outlined on page six of the report, which shows the seven sub groups who ensure the work of the Board is carried forward.
- 2.3 In the coming year (2018-19), the sub-groups plan to:-
 - continue the programme of multi-agency audits to assure the Board that partners are fulfilling their responsibilities in terms of safeguarding
 - measure the impact of training on workforce practice

- continue to work with partners to help them recognise and develop strategies to tackle neglect
- continue to review all cases where a child or young person has died or been seriously injured to ensure that any lessons can be learned and shared in a timely way
- continue to work in partnership to ensure colleagues are aware of their particular responsibility to those with a disability or complex health need and that appropriate services are available
- continue to conduct regular audits of cases where children and young people have been exposed to, or are at risk of, child sexual exploitation (CSE)

2.4 Due to the serious problem of neglect in Barnsley, the OSC is scheduled to consider the Neglect Strategy which was launched in July 2017 and work associated with this in more detail at its meeting on 8th January 2019.

3.0 Invited Witnesses

3.1 At today's meeting, a number of Board representatives have been invited to answer questions from the Overview and Scrutiny Committee regarding the work of the BSCB over the last Annual Reporting year (April 2017-March 2018) as well as to talk about the work currently being undertaken:

- Bob Dyson, Independent Chair, BSCB
- Rachel Dickinson, Executive Director – People, BMBC
- Mel John-Ross, Service Director, Children's Social Care & Safeguarding, BMBC
- Monica Green, Head of Service – Safeguarding and Quality Assurance, BMBC
- Angela Fawcett, Designated Nurse Safeguarding Children and Looked After Children, BCCG
- Emma Cox, Named Nurse for Safeguarding Children, South West Yorkshire Partnership NHS Foundation Trust (SWYPFT)
- Chief Superintendent Scott Green, Barnsley District Commander, SYP
- Nigel Leeder, Barnsley Safeguarding Children Board Manager, BMBC
- Cllr Margaret Bruff, Cabinet Spokesperson – People (safeguarding)

4.0 Possible Areas for Investigation

4.1 Members may wish to ask questions around the following areas:

- What achievement are you particularly proud of this year and what difference has it made to the community?
- What impact will the recently published statutory guidance 'Working Together to Safeguard Children' (July 2018) have on the Board and local services?
- How do you ensure that the school self-assessment findings are an accurate reflection of practice?
- Which of the priorities for the coming year (2018-19) will have the greatest impact on improving outcomes for people?
- Which aspect of safeguarding children impacts the greatest upon resources and what processes could be improved?

- What evidence do you have that the policies and processes for keeping children safe are robust and effective?
- How do you ensure that all partners are engaged, actively participating and discharging their duties effectively?
- Can you give us an example of how the refreshed Anti-Bullying, Hate & Harassment Strategy has improved the lives of children and young people in relation to social media bullying?
- How will you know if the actions implemented as a result of learning from the Serious Case Review report are having a positive impact?
- Where are the gaps in information sharing between partners, safeguarding boards and other local authorities, and what potential impact could this have?
- What potential obstacles do you foresee that may prevent the Board from achieving its priorities and fulfilling its responsibilities for 2018-19 and how do you plan to overcome them?
- What actions could be taken by Members to assist in the work of BSCB?

5.0 Background Papers and Useful Links

- BSCB Annual Report 2016-17 (Item 5b - attached)
- BSCB Serious Case Review – Summary Report, February 2018:-
<https://www.barnsley.gov.uk/media/7815/child-r.pdf>
- Barnsley Safeguarding Children Board Website:-
<https://www.barnsley.gov.uk/services/children-families-and-education/safeguarding-families-in-barnsley/safeguarding-children-in-barnsley/>
- Department for Education Statutory Guidance – Working Together to Safeguard Children 2018:-
<https://www.gov.uk/government/publications/working-together-to-safeguard-children--22>

6.0 Glossary

BCCG	Barnsley Clinical Commissioning Group
BSCB	Barnsley Safeguarding Children Board
CSE	Child Sexual Exploitation
LSCBs	Local Safeguarding Children Boards
SCRs	Serious Case Reviews
SWYPFT	South West Yorkshire Partnership NHS Foundation Trust
SYP	South Yorkshire Police

7.0 Officer Contact

Anna Marshall, Scrutiny Officer
3rd September 2018

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Barnsley Safeguarding Children Board



Annual Report 2017 - 2018

Barnsley Safeguarding Children Board



Barnsley Safeguarding Children Board is responsible for bringing local services together to plan and agree how best to keep children and young people in the area safe.

The Board develops shared policies and plans to protect vulnerable children. Their role is to make sure all children are well cared for and able to reach their full potential. They also provide support and training for people who work with children and young people, to make sure that they are fully aware of their safeguarding responsibilities.

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Chair's Foreword

Welcome to the annual report of the Barnsley Safeguarding Children Board.

We have made a conscious decision to have a much briefer annual report that is supplemented by a number of videos that are intended to make the report more accessible to a wider range of people. I hope that you find the changes to be appropriate.

As the Independent Chair of the board, I am pleased to be able to report that the board, and its member agencies, have continued to make progress in its drive to enhance the safeguarding of children and young people here in Barnsley.

The annual report gives details of the work of the board and its sub groups; this includes some of the achievements. We have included a number of case studies that are intended to help illustrate the work of agencies working with vulnerable children and young people.

During the year, I am pleased to report, that we have not had cause to commission any Serious Case Reviews. Such reviews are commissioned when a child who is subject to abuse or neglect either dies or is seriously injured and there is concern that agencies may not have worked together effectively in keeping them safe. On April 3rd 2018 we did publish on the board web site the report from a Serious Case Review arising from the tragic death of a seven year old boy, who was the subject of a multi-agency child protection plan, in July 2015. That report, written by an independent author, found that the decision making of agencies had been appropriate given the information available to them at the time. The report did identify some opportunities for learning; all of those have been implemented.

I am satisfied that the agencies that are represented on the board display a high level of commitment to keeping people safe. This was tested through a self-assessment process which in turn was subject to a challenge process. We recognise that schools have an important role to play in helping to keep our children and young people safe; we achieved a 100% return on the school self-assessment process that demonstrated that they are addressing their safeguarding responsibilities.

Bob Dyson QPM, DL

This is what we do

The Role of the Barnsley Safeguarding Children Board is to:
Ensure that safeguarding children and young people is at the centre of everything we do
Hold board members to account – are we/they doing enough to keep children and young people safe?
Collect and share information about how well we are keeping children and young people safe and what more we could do

These are our Partners



Produce a 'Plan on a Page'

We have created a 'Plan on a Page' which sets out:

The Statutory Responsibilities of the Barnsley Safeguarding Children Board

The Role of the Barnsley Safeguarding Children Board

The Structure of the Barnsley Safeguarding Children Board

It also outlines our Strategic Priorities

Strategic Priority 1 Sharing and Engaging

The Board will continue to monitor service improvement through the Continuous Service Improvement Plan and a schedule of regular audit activity

The Board will continue to seek the views of children and young people

Safeguarding Awareness Week provides an opportunity for all of the partnership and community to come together with the message

"Safeguarding is Everybody's Business"

Strategic Priority 2 Helping, Empowering and Supporting

Ensure the availability of quality multi-agency child protection training and the provision of quality safeguarding services
Supporting children and young people to have a voice

Help shape services and support best practice via the Designated Safeguarding Leads and other Forums

Ensure accessibility of information via the website and other resources

Strategic Priority 3 Prevention

The synergy obtained from strong partnership working remains an essential element of effective safeguarding.

The continuing effectiveness of the work of the Board will continue to be subject to close scrutiny

Ensure partners are kept up to date with emerging themes and key messages

Support learning and development through Serious Case Reviews and Lessons Learned

Strategic Priority 4 Accountability

Continue work to ensure that the thresholds are understood and correctly applied by partner agency staff and that effective use is made of the escalation process in cases where there are concerns about the decision making

The Board will continue to strengthen and evidence its own effectiveness through rigorous challenge, participation and engagement

What We Will Do:

Develop and deliver a sustainable Communication and Engagement Plan with the People of Barnsley

Let people know how to get help or report harm

Design and deliver effective training for all staff and volunteers

Provide children and young people and their families who have been harmed with support and information

Evaluate children and young people's views of safeguarding and demonstrate if we have helped them to reduce risk

Carry out SCR's and Lessons Learned Reviews to improve the way we keep children safe

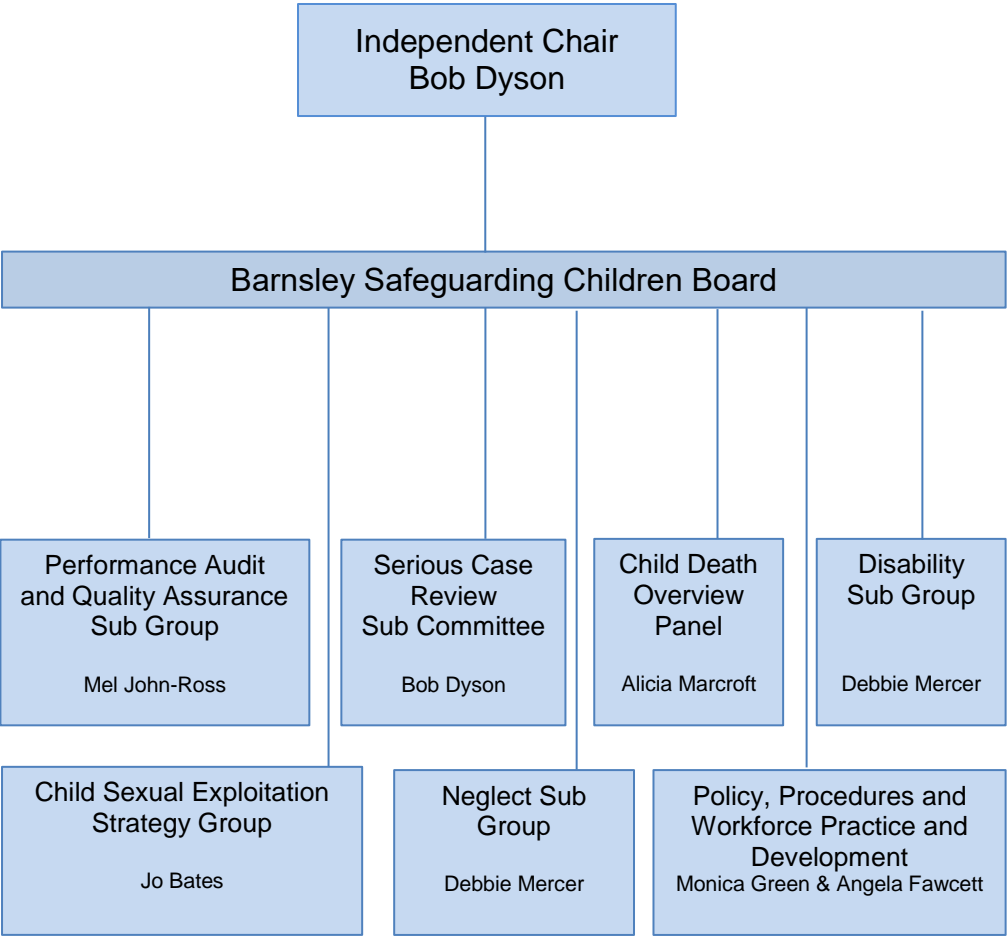
Continue to provide Performance Information to the Board to assure the Board that we are working together to prevent harm

Regularly challenge processes and performance at Board level to show all organisations are being held to account for the safety of children in Barnsley

Identify any gaps for young people moving from children's to adult services that may leave them at risk of harm

Ensure synergy and a joint response to shared themes such as Female Genital Mutilation (FGM)/Honour Based Violence /Forced Marriage (FM) and Prevent

Governance Structure of the Barnsley Safeguarding Children Board



The main priorities of the Board as identified by the partners are the responsibility of seven sub groups who ensure that the work of the Board is carried forward. Each of the sub groups has a work plan which focuses on a particular area of the Board’s priorities.

Performance Audit and Quality Assurance Sub Group

Mel John Ross Service Director, Children's Social Care & Safeguarding

What We Do:

On behalf of the Board we carry out regular checks of individual agency safeguarding practice. We also keep a very close eye on a number of key performance indicators. We secure quality assurance through findings from single and multi-agency audits

What We Did

Responsible to the Board for overseeing the Quarterly Performance Management Report and the Quarterly Themed Audit Schedule

Co-ordinate single agency safeguarding Section 11 self-assessment audits and analysis, monitoring agency action plans by reviewing summary data and determining response in respect of non-compliance and oversee the Section 175 and 157 audit process relating to schools and outcomes

In 2017 – 18 we undertook five Multi Agency Themed Audits and ongoing monitoring of Action Plans

In February 2017 we carried out an audit of Children where a S.47 has been completed but has not progressed to an Initial Child Protection Case Conference. This is to ensure all appropriate measures are being taken to make sure children are as safe as possible.

In April 2017 we carried out an audit of 'Children who have been on a Child Protection Plan for Neglect'. We have a lot of children living in Barnsley suffering neglect and this audit was to ensure the more serious cases are receiving all the support they need.

In September 2017 we carried out an audit of Children where there have been concerns about sexual abuse or harmful sexual behaviour. This is to ensure that where children have suffered sexual abuse, appropriate plans are in place to help keep them safe and where children and young people are engaging in harmful sexual behaviour they are receiving appropriate advice and guidance to help to keep them safe

In July 2017 we carried out an audit of 'Return to Care Interviews'. All children who 'go missing from home' are offered a 'Return to Care Interview'

In December 2017 we carried out an audit of Children on a Special Guardianship Order to ensure that the children and those looking after them are receiving all the help and support they

What We Will Do:

In 2018 – 19 we will continue to carry out multi-agency audits to give the Board assurance that partners are doing everything they can to keep children and young people safe in Barnsley

Policy, Procedure and Workforce Practice and Development

Monica Green, Head of Service, Safeguarding Unit and Quality Assurance and
Angela Fawcett, Designated Nurse Safeguarding Children and Looked After Children

What We Do:

The PPWPD sub group oversees a range of areas of safeguarding practice and continues to benefit from the work across the People Directorate with Adults Safeguarding

Make sure our workers and volunteers get the training they need to provide safe services and to share concerns if they think a child or young person is being hurt or abused

Review our policies and guidance to make sure we are constantly improving. This year we have checked and updated ten different policies, procedures and action plans to ensure they say what we need them to say and do what we need them to do, as well as keeping a check on all the National Safeguarding Policies that are updated on a special platform called Tri-X

We are also constantly developing new policies and procedures for safeguarding and promoting the welfare of children in the Borough

What We Did

In 2017 – 18 the policies we reviewed and signed off included:

Anti-Bullying, Hate and Harassment Strategy and Action Plan

Private Fostering Awareness Raising Campaign

Barnsley Child Death Notification Process Revised

Fabricated and Induced Illness Training, Policy and Flowchart

Children Missing Education Guidance and Procedures for Early Years Settings, Schools and Academies

Bruising to Non-Mobile Children Protocol, Guidance and Flowchart Revised

Harmful Sexual Behaviour Policy for Children and Young People

0 – 19 Guidelines for non-compliance where young children are not brought for important medical appointments

Multi-Agency Child Protection Training Delivered 2017-18

123 Courses were delivered
to **2293** delegates

11 Different Virtual College Courses
Delivered to **2916** delegates

What We Will Do:

In 2018 – 19 one thing we want to do more about is measuring the impact of training on workforce practice. Does the training we deliver have a positive effect on the way people go about their day job and the way they inter-act with members of the public?

Neglect Sub Group

Debbie Mercer Head of Service, Children and Family Social Care

What We Did:

In 2017 we established a new sub group of the Safeguarding Board, specifically to try and help tackle Neglect. We recognise that neglect is a serious problem in Barnsley and so we have worked together with the NSPCC to launch a new Neglect Strategy and developed documents with guidance to support professionals and families in recognising neglect and what they can do to help sort the problem out.



We aim to reduce the impact and prevalence of neglect in Barnsley over time

To raise everyone's awareness about the signs, symptoms and impact of neglect for children and young people 0-18 years.

To ensure that neglect is identified at an early stage and that it is responded to consistently, confidently and appropriately at the right threshold of need with a timely response

To develop a strategy for referral pathways and management of neglect cases in Barnsley so that the impacts upon children and young people are minimised

To develop consistent multi agency practice and approaches to neglect through training and development and report to the BSCB on progress against these objectives



We have also produced documents to help people understand and recognise Neglect, including a guide for parents, young people and professionals called 'Neglect Matters'

What We Will Do:

We will continue to work with partners, including the delivery of the Graded Care Profile training, to help them recognise neglect and support families in deciding how best to tackle neglect and improve outcomes for children, young people and families

Serious Case Review Sub Committee

Bob Dyson QPM, DL

What We Do:

Local Safeguarding Children Boards are required to commission an independent author to conduct a serious case review (SCR) in circumstances where abuse or neglect of a child is known or suspected and either the child has died or been seriously injured and there is cause for concern as to the way in which agencies worked together to safeguard the child. The SCR subcommittee is chaired by the independent chair of the Barnsley Safeguarding Children Board; it forms a panel to consider any case which may meet the criteria for an SCR to be commissioned. During the time covered by this annual report, there were no cases that needed to be considered. On 3 April 2018 the board published an SCR into the tragic death of a seven year old boy that occurred in 2015. The Independent Author did not find any fundamental failings by agencies but did identify six learning opportunities all of which have been addressed. That report, entitled Child R, is available to read on the Barnsley LSCB website.

In the absence of any new cases in Barnsley, the subcommittee has considered SCR reports from other parts of the country to see if there are lessons that we can learn here in Barnsley. That has led to the board taking a greater interest in some subjects, an example being Special Guardianship Orders, to ensure that they are being effectively managed in Barnsley.

Child Death Overview Panel

Alicia Marcroft

Head of Public Health (Children and Young People)

Head of Service Public Health Nursing

What We Do:

It is the role of one of the sub groups of the Board to look at all deaths of children and young people in Barnsley, whatever the reason, to see if there is anything that we can learn from them and anything that might help us avoid such deaths happening in the future. This is the role of the Child Death Overview Panel.

What We Will Do:

We will continue to work as a multi-agency partnership, to review all deaths of all children and young people in Barnsley and ensure that any lessons that can be learned are shared with colleagues in a timely way to make Barnsley as safe a place as possible.

Safeguarding Children with a Disability or Complex Health Needs Sub Committee

Debbie Mercer Head of Service, Children and Family Social Care

What We Do:

One of the more vulnerable groups in society is those who either have a disability and/or complex health needs. The Board considers it very important that it continues to have oversight of this group of children and young people and that the needs of this vulnerable group are being met.

The role of the Safeguarding Children with Disabilities or Complex Health Needs subcommittee is to make sure that partners are working together to ensure the support needed is available for this group of vulnerable children and young people and to work alongside colleagues and partners of the Adult Safeguarding Board to ensure appropriate arrangements are in place for when these young people transition into adulthood, particularly with regard to relevant training.

What We Will Do:

We will continue to work alongside partners in both children's and adult services to ensure colleagues are aware of their responsibilities towards this group of children and young people and that appropriate services are available



Child Sexual Exploitation Strategy Group

DCI Jo Bates, South Yorkshire Police

What We Do:

The Child Sexual Exploitation (CSE) Strategy Group is responsible to the Safeguarding Children Board for overview of inter-agency working in the area of CSE. The Strategy Group is also responsible for the development and implementation of the Safeguarding Children Board CSE Strategy and Action Plan.

What We Did:

In 2017-18 we carried out four multi-agency audits so that we are able to assure the Board that our partners are fully aware of the risks facing our children and young people from those wishing to try and harm them through CSE. This includes on-line grooming and pressures they may face from their peers in engaging in risk taking behaviours that might further expose them to harm.

As well as making sure the BSCB CSE Strategy and Action Plan is kept up to date, the CSE Strategy Group received regular reports and updates from the Multiple Vulnerabilities and Complex Abuse Panel, which considers some of our most at risk children and young people and reports from the Missing Panel, that meets regularly to consider children and young people who go missing from home, the reasons why they go missing and what we can do to try and keep them safe.

What We Will Do:

In 2018-19 we will continue to conduct regular audits of cases where children and young people have been exposed to or at risk of CSE. We will continue to assess the local risks that our children and young people are facing, including harmful sexual behaviour and we will make sure all our partners and people that work for them are aware of what CSE is and for them to be constantly vigilant so that we can keep our children and young people as safe as possible



Good News Stories

We are pleased to be able to tell you of some very positive stories from 2017-18

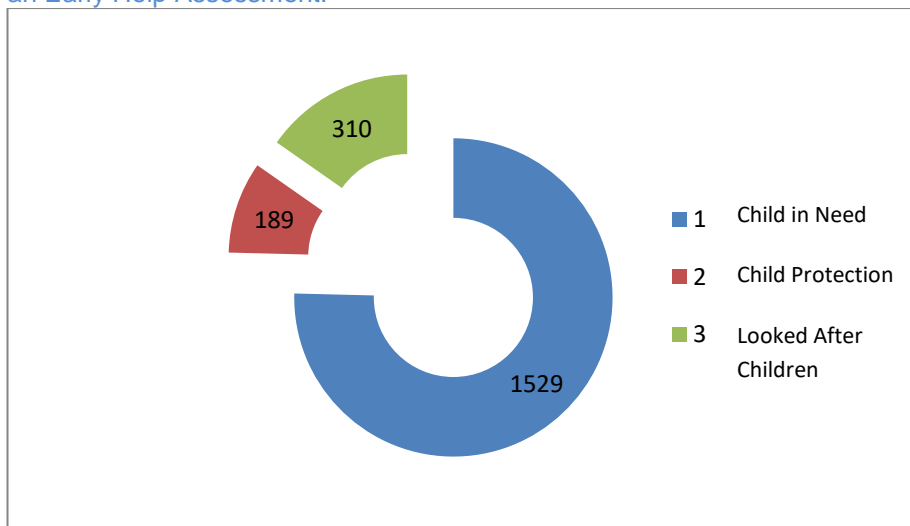
One story is as a result of training we have delivered to colleagues who work in Barnsley. The training is to help workers recognise situations where children and young people may be particularly at risk. As a result of the training delivered, two colleagues spotted a situation where a young person was putting themselves at risk of serious harm. They spoke about this to other colleagues and as a result the young person received the help they needed to better understand the risks they were exposing themselves to and how to better keep themselves safe in future. Other steps were also taken to ensure that harmful situation could not happen again to any other children or young people in Barnsley.

Another 'Good News Story' is all about multi-agency working and how much more we can achieve when we all work together. It involves two children on a Child Protection Plan because of parent's inability to care for them properly, mostly because of the parent's alcohol misuse. Through very effective multi-agency working, involving school, the school nurse, social workers, workers from Barnardo's and the love and care of an aunt and uncle, who were prepared to take the children into their home, this story has a very happy ending. It shows just what can be achieved when we all work together to make Barnsley as safe a place as possible for our children, young people and families!



The Safeguarding Landscape in Barnsley

The below graph shows the number of children on a plan in Barnsley. There are also c. 4,500 children receiving support through early help on an Early Help Assessment.



What to do if you are worried about a child

If the child is in danger

Call the police on 999 or (01142) 202020.

If the child is not at risk of immediate harm

If you're concerned about a child, but they're not in immediate danger, it's still important to share the information with us as soon as possible.

If your call is not urgent contact the Assessment Service on (01226) 772423. Our offices are open between Monday and Friday from 9am to 5pm.

Out of hours emergencies

If you want to report your concern urgently and our offices are closed you can contact our Emergency Duty Team on 0844 9841800. They work on weekends and bank holidays and deal with issues that can't wait until usual office opening hours.

<https://www.barnsley.gov.uk/services/children-families-and-education/safeguarding-families-in-barnsley/safeguarding-children-in-barnsley/worried-about-a-child/>

Barnsley Safeguarding Children Board Budget

Year End 2017/18

Barnsley Safeguarding Children Board Final Position 2017/18			
Income £		Expenditure £	
Partner Contributions			
Barnsley MBC	£62,622	Staffing	£100,004
NHS Barnsley CCG	£49,000	Professional Fees, Supplies and Services	£24,192
PCC	£12,024		
Cafcass	£550		
TOTAL	£124,196	TOTAL	£124,196

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